

TourCert

COMMITTED TO RESPONSIBLE TOURISM



ABOUT TOURCERT

WHO IS WHO: TOURCERT COMMUNITY

SPECIAL

TourCert Latina

TourCert Danube

**Transforming Tourism: The 2030 Agenda
for Sustainable Development**

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Your expert for certification and consulting in sustainable tourism and corporate responsibility	
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WELCOME TO TOURCERT

Your expert for certification and consulting in sustainable tourism and corporate responsibility



You are a tour operator, travel agency, hotel or destination? You want to offer exceptional travel packages to your clients and stand out from the crowd?

Why don't you make the value of your company visible and become part of our powerful community?

How can TourCert support you in your daily business?

TourCert has developed a unique coaching and certification system for tourism, which focuses on the entire touristic value chain in a sustainable way. Specifically, this means that our TourCert experts support you on your way to more corporate social responsibility – from the first concept to the final certification – to become a pioneer in sustainability.

Our coaching services help to identify your company's optimisation potential. This in turn creates various benefits, for example the reduction of energy costs, an increase in the loyalty of your customers and employees or the ability to develop and provide innovative sustainable tourism experiences. As a member of our TourCert community you will also benefit from our marketing activities and networking events.

TourCert certification

To get certified with the TourCert label, you have to meet different social, ecological, and reporting requirements and integrate them into your core business. But don't worry, our coaches will guide you through all stages of the certification process by means of coaching, trainings and various online tools.

In the end, an independent Certification Council of experts will make the final certification decision.

An essential aspect of the TourCert system is that all members of the TourCert community undertake to continuously improve their own sustainability performance. In order to ensure compliance and to meet our high quality standards, our experts will re-assess your sustainability performance every two to three years after the initial certification.

TourCert Check – the easy start

If you are still unsure whether a full certification is right for you, we have the perfect solution: our TourCert Check. TourCert Check allows you an easy start into the world of corporate social responsibility and sustainable tourism. The simple self-assessment system gives you a quick overview of your company's sustainability performance and helps you to take the first measures.

Our secret? Empowerment!

In contrast to many other certification systems, the TourCert system is a holistic management- and reporting system. It's not just about ticking a checklist but rather developing a custom-made master plan for your company on how to assume corporate responsibility to meet our sustainability standards. One key to success? Empowerment. By sharing our knowledge and skills – for example by training CSR managers who transfer their knowledge to their colleagues – we make sure that sustainability is not just cheap talk but implemented and lived in your company.

TourCert Community

Become part of our TourCert community along with over 200 certified and TourCert Check awarded companies and destinations all over the world, more than 800 participants in consultations, seminars and online trainings, as well as over 250 trained CSR managers!

Together we create a different way of tourism with lasting quality for everybody! Let's do this!

CSR = Corporate Social Responsibility refers to the responsibility of companies for their impact on society and the environment. The companies must fulfil social and ecological requirements in their core business, beyond legal provisions.

Responsible tourism enhances the social and economic benefits for the local population, it meets the needs of the guests, preserves cultural heritage, and reduces negative impacts on the environment.

The TourCert system is based on international quality as well as environmental management standards according to ISO and EMAS, and the ISO guidelines for corporate social responsibility (ISO 26000). As a sector - oriented system, the TourCert set of criteria for tour operators is officially recognized by the Global Sustainability Tourism Council (GSTC).

6 STEPS TO SUCCESS

Experienced TourCert advisors support companies throughout their individual CSR implementation. The responsible company employee is trained to become a CSR manager. The learning concept of the training is the blended learning approach, a combination of online, face to face, and practical learning phases. In the practical phases the future CSR managers introduce, step by step, the elements of the CSR management system into their company.

Mission statement

As an entry-point into the CSR process a mission statement will be developed, or the company's existing statement will be assessed for sustainability and relevance. Sustainability will be anchored in the basic values of the company and experienced on a day-to-day basis. The mission statement will be developed by senior management in dialogue with employees and is the foundation and framework for the establishment of a sustainability management system.

Survey

A comprehensive study helps to assess services in terms of their sustainability. The survey is carried out



on the basis of fixed criteria developed by TourCert and is facilitated through a web service.

The survey determines the current status of the relevant sustainability aspects of the company and is the basis for the improvement programme and later for the sustainability report. Depending on the respective type of tourism business, different fields of activity will be focused on.

Processes and responsibilities

There is one person in the company who is responsible for the CSR system, both internally and externally. CSR will be taken into consideration in day-to-day business decisions and is a fixed component of the company's operating procedures. The TourCert system helps to integrate CSR and sustainability into the core business.

Improvement programme

The continuous improvement of services in terms of CSR and sustainability is at the heart of the CSR system. Every year new targets and measures will be introduced and assessed against their performance. Goals will be set out in the improvement programme,

based on the overall aims of the mission statement and the results of the survey. The goals should be measurable and demonstrably improve ecological, economic and social impacts.

Reporting

The results of the survey are consolidated into a standardised report, which is the basis for the external assessment. Here, the company has the opportunity to comment on the survey results.

The simple aim of the reporting system is to inform stakeholders and the general public about the ecological, social and economic effects of the company's activities, performance and products, as well as continuous improvements of its sustainability performance.

External certification

Adherence to all TourCert certification criteria will be assessed through independent external assessors within the framework of an audit. The certification decision will be made by the Certification Council.

TOURCERT CSR CERTIFIED



Certified businesses have the vision of sustainable development. They ask themselves questions such as: What stays in the country when the tourist season is over? Do tourism companies pay their employees in the respective destination appropriate wages that can support a family? Does travel planning take natural resources into account, e.g. in terms of water and energy supply as well as nature and species conservation? Does the food in typical restaurants

really come from local production? How much CO2 does the trip produce per customer?

Certified businesses clearly acknowledge their responsibility and commit themselves to continuous improvements of their sustainability performance. They show that doing business in a different way is possible. The TourCert label is awarded in different sectors, for example tour operators, travel agencies, hotels, destinations and other tourism businesses.

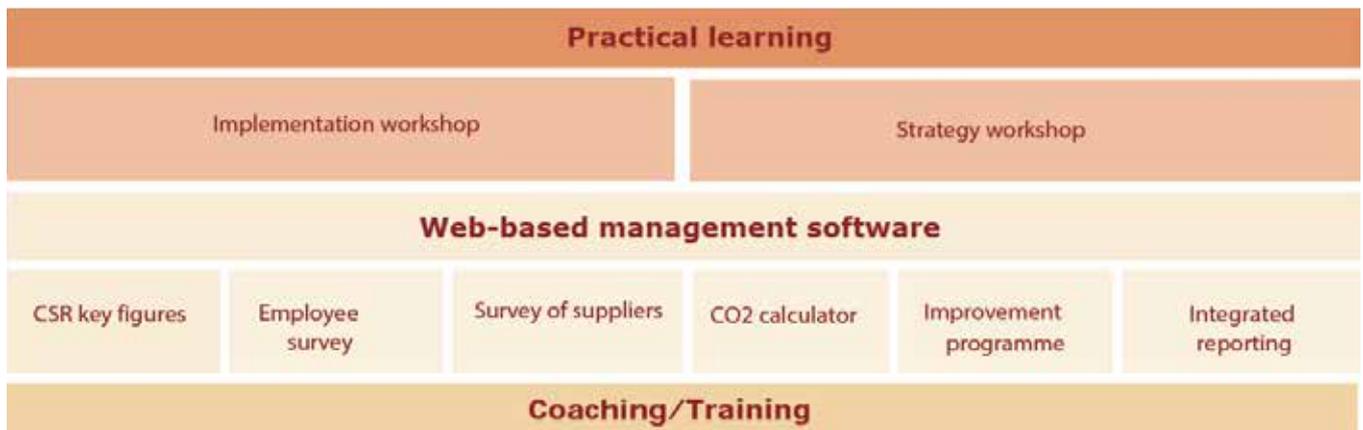
Good reasons to get certified:

1. Reveals strengths and weaknesses
2. Motivates staff
3. Helps to save energy and resources
4. Qualified customer communication
5. Product optimisation & customer retention
6. Improved internal communication
7. Transparency & clear strategies
8. Expertise & innovation

CSR for tour operators

The TourCert CSR system for tour operators is designed to examine the entirety of your business activities and assess your sustainability performance. This performance will then be translated into measurable indicators. Together with you, we derive optimisation possibilities and help you to create your sustainability report using web tools specially developed for the process.

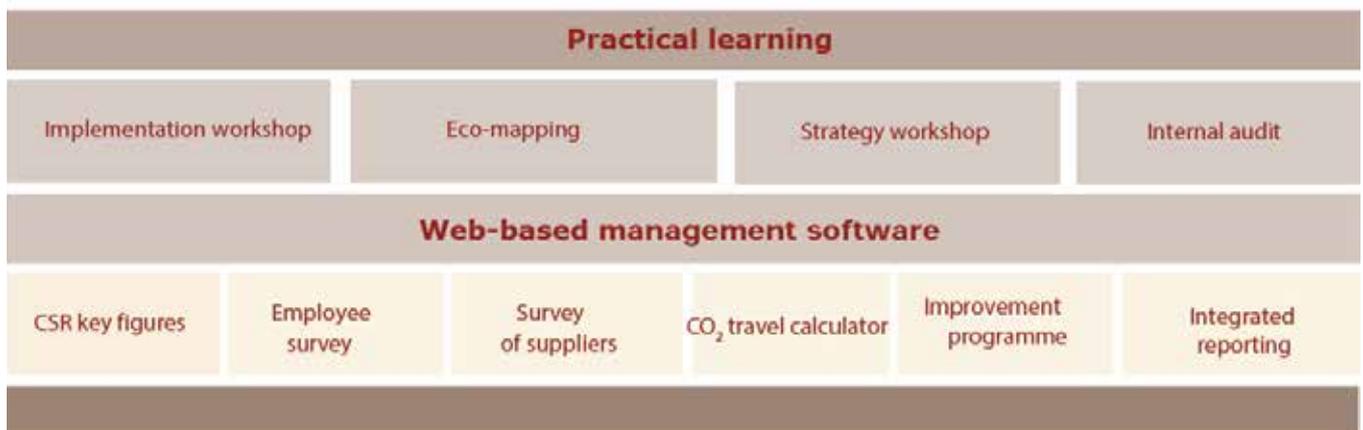
An important component of the CSR process is the analysis of the current situation at company level and in the value-added chain. Key information such as financial data, number of employees in the company, mission statement, water, electricity and heating usage, employee satisfaction, training measures, etc. all belong to the company-specific aspects.



CSR for hotels

The TourCert CSR system for hotels increases your energy and environmental efficiency and thereby reduces costs. It promotes the purchase of high

quality, eco-fair and also local products, offers fair working conditions and involves both employees and your guests.



CSR for tourism businesses

The focus of the TourCert CSR system for tourism businesses (e.g. travel agencies) is on awareness-raising, training, and motivating your staff at the

selling point. Thus, you will be able to identify sustainable travel products and you can inspire your customers to travel sustainably.

TOURCERT SUSTAINABLE DESTINATION



The vision of a sustainable destination

The certification „TourCert Sustainable Destination“ is a unique process and management method of making tourism destinations more sustainable.

A sustainable destination is a joint achievement that thrives on cooperation and partnership at all levels in tourism, including all tourism activities and service providers. To be successful it needs a strong management that is able to implement a responsible tourism planning.

Our system makes sustainable development specific and uses practical instruments to assist destinations in improving their own sustainability performance. In order to do so, we empower the central local contact point, the so called destination management organisation (DMO).

The DMO manages the entire certification process and acts as an ambassador for all tourism stakeholders involved – no matter if it's a spa administration, an urban tourism marketing organisation, or a regional tourism association.

Within the certification process we provide special tools and methods for the DMO to implement a real comprehensive sustainability assessment. The objective is to identify strengths, weaknesses, potentials and opportunities for a future-oriented development.

Developing a comprehensive strategy

Our system provides a data base that helps to improve the sustainability performance of a specific destination. We make it possible for their managers to analyse products in a more detailed manner and to conduct surveys of different stakeholder groups in tourism, using specific web-based tools. Based on these assessments, we will jointly develop a plan and recommendations for measures and improvements in different thematic fields for a sustainable tourism and for different stakeholders. In this way, the certification provides fields of action to make tourism management more sustainable.

With its focus on continuous improvement, the certification system is suitable for all kinds and sizes of tourism destinations.

All analysed aspects have been selected according to their relevance and practicability. They are in line with the most important international standards of sustainable tourism. Upon successful certification, the DMO will get the label Sustainable Destination and the partner companies will be certified as TourCert Sustainable Destination Partners.

The sustainability system of TourCert



TOURCERT CHECK



TourCert Check is a simple self-assessment tool for tourism businesses which quickly and easily provides an overview of a company's current sustainability performance. Initially it was developed in order to offer a simple introduction into the TourCert system. TourCert Check is an ideal entry point to a consistent sustainability management for incoming agencies, travel agents and tour operators, accommodation providers and further tourism businesses around the world. The process comprises an introductory training regarding sustainable tourism, a corporate sustainability assessment and the implementation of CSR-measures.

Facts and benefits of TourCert Check at a glance:

- **Quick and easy:** TourCert Check provides an overview of a company's current sustainability performance.
- **Cost savings:** Consciously managing energy, water, and waste helps to save costs.
- **Flexibility:** With the e-learning modules and online tools, companies can go through the process whenever and wherever they like.
- **Positioning:** TourCert Check enables companies to visibly position themselves in the steadily growing market for sustainable tourism.
- **Facilitation of networking:** Being part of an international community helps to network and find business partners more easily.
- **Employee satisfaction:** CSR measures help to motivate employees and to increase their job satisfaction.
- **Marketing:** TourCert Check ensures support via various marketing activities such as newsletters, social media, print magazines, and trade fair appearances.

5 steps to TourCert Check

1. Signing the Sustainability Commitment: The compelling quality of the products and services, fair working conditions, the protection of human rights, as well as responsible use of natural resources play a central role in the process.
2. Nomination of a CSR representative who is both, in charge of all CSR activities in the company as well as the contact person for TourCert.
3. Training, coaching, and qualification through the e-learning modules on sustainable tourism. For the CSR representative, TourCert offers the two hours e-learning module "CSR Basic". All other employees must participate in the 30 minutes module "Fit for Future".
4. The online based checklist TourCert Selfcheck will help to perform a sustainability self-assessment in the company. It takes into account all criteria of the Sustainability Commitment and guides through the whole process by revealing strengths and weaknesses.
5. Based on the results of the TourCert Selfcheck, companies define goals and determine at least three improvement measures per year. After an external assessment through TourCert the companies will be awarded with TourCert Check.

TOURCERT EMPOWERMENT



TourCert provides individual and customised services and accompanies businesses in their introduction of CSR and consistent sustainable business operations. TourCert addresses the specific requirements of the respective company and supports quality development and the effective implementation of environmental and social responsibility.

Systematic qualification

In coaching sessions and training programmes, TourCert sensitises and qualifies companies to carry out systematic assessments and identify potentials for optimisation. The tools offered range from web based tools to reporting and offer support in the fields of communication and dialogue with employees, customers, suppliers, and all other important partners as well as a mobilising employee suggestion system for innovations and sustainable improvements.

Long-term integration

Through empowerment, TourCert strengthens the self-development of companies. Even small changes may have major effects. TourCert provides support on the way to best practice solutions that may be integrated in the long run. In this way, TourCert relies on a company's future potential. By genuinely and authentically acting on CSR, companies become fit for the future. Credible sustainable business operations emerge and develop from within.

Competent Consultancy Services

Through our TourCert partners with many years of various experience, complete consultancy services

are possible in the fields of tourism and regional development as well as in the hotel and leisure industries. Services include for example tourism concepts and master plans, destination management and marketing, location analyses and feasibility studies, product and theme development, marketing consulting and concepts, as well as workshops and training programmes.

Scoring points with expertise

Moving with the times in the tourism world requires the ability to adapt to changing challenges, which calls for specialist knowledge and regular advanced training. Those who want to be among the best in their field are in the right place at the TourCert Academy. In the online training programmes and classroom seminars, the Academy trains CSR experts and qualifies staff in sustainable tourism.

Didactic methods suited to the needs of the target group and an attractive design, interactive implementation, and constant practical orientation facilitate learning despite the complexity of the content. The successful completion of the course is confirmed in a certificate. All courses may also be booked as in-house training programmes.

Learning for the future

Ideally, students would already get sensitised for CSR and sustainability during their vocational training or university course: not just by dull theory, but by applying hands-on knowledge. TourCert has taken this step and works with universities, vocational schools, and tertiary colleges – an inspiring cooperation that leads to exciting synergies.

<i>Eco-Mapping</i>	<i>Mission Statement</i>	<i>Staff Survey</i>	<i>Stakeholder Analysis</i>
<i>Stakeholder Survey</i>	<i>Value chain Survey</i>	<i>Quality Management</i>	<i>Product Development</i>
<i>Sustainable Leadership</i>	<i>CSR Manager</i>	<i>TourCert Academy</i>	<i>TourCert Consulting</i>

*Tell me, and I will forget.
Show me, and I may remember.
Involve me, and I will understand.*
Chinese proverb

TOURCERT COMMUNITY

A brand build through community – together we are strong



The name TourCert does not only stand for the organisation, but above all for the community of those certified with a TourCert label or awarded with TourCert Check. It is the joint appearance and external presentation as well as the internal cooperation and exchange that make TourCert a strong brand. It is important to strengthen, promote, and jointly live this community – the TourCert Community. This includes the annual TourCert Forum as “exchange among experts”, the ITB Certification Ceremony, but also the online platform of the community and the monthly newsletters.

TourCert Forum

Networking, information, professional development – under the motto “exchange among experts” the TourCert Forum is organised once a year. It is a meeting that brings together all companies certified with the TourCert label or awarded with a TourCert Check as well as partners and members of the TourCert organisation. For one day, different formats, such as a fast and intense „showing“ with knowledge, business speed dating, and presentations provide inspirations for lively networking and input on recent CSR and tourism topics. Not only members benefit from the Forum, TourCert also gets important ideas through personal contacts.

ITB Certification Ceremony

Every year in March, a TourCert certification ceremony takes place at the International Tourism Fair (ITB) in Berlin - the world's leading travel and trade show. Apart from the certificates being handed over to all newly certified enterprises and all companies awarded with a TourCert Check, the event includes an attractive programme. At a nice get-together afterwards, the TourCert Community and invited guests get the opportunity to exchange information in a casual

atmosphere over snacks, drinks and music, to get to know new people and meet old acquaintances. The event is becoming more and more popular and the number of guests increases year by year.

Online Community & Newsletter

The online platform of the TourCert Community is an exclusive members' forum which offers opportunities for exchange, new contacts and inspiration for the implementation of CSR objectives in the company. Once a month, the TourCert newsletter provides information on recent developments at TourCert, presents best practices from within the Community, offers CSR tips and points out interesting events and other relevant dates in tourism.



TOURCERT INTERNATIONAL

With its internationally recognised sustainability label, TourCert is an important partner who can successfully contribute experiences in the field of sustainability and tourism. TourCert is always open for projects with partners worldwide to fulfil the responsibilities towards a future-oriented tourism.

TOURCERT LATINA

Qualifying the Touristic Value Chain



Travellers are increasingly in search of unique holiday experiences – not standardised programmes, but unusual tour packages. And: local people should also benefit! Many travel and tourism entrepreneurs agree – whether they are small local tour operators organising excursions, or big tour operators in Europe. TourCert has taken up these concerns and has for the first time brought together tourism enterprises from Latin America and Europe, launching an internationally applicable coaching and certification system that is to permeate the entire value chain with a view to sustainability. In this way, they can all

benefit from one another: The Latin Americans have the right kind of travel products and networks in the destinations; the Europeans have the source markets and marketing tools.

Quality and CSR certification go hand in hand

To spread the idea, the non-profit consulting and certification organisation TourCert was able to win the support of the Austrian Development Agency

(ADA). The objective of the joint pilot project TourCert Latina, started in 2015, is to transfer the TourCert system – which is already well-known in Europe – to Latin America and in a first step specifically to Peru and Ecuador. With major success: Up to now, as many as 54 travel and tourism companies have been certified with the TourCert label or the entry-level system TourCert Check. Furthermore, the project was awarded with the “Oscar of sustainable tourism” – the EcoTrophea of the German Travel Association (DRV) in 2016. Further milestones are the successful partnership with the Ecuadorian Ministry of Tourism (MINTUR) and the promising cooperation with the Peruvian destination Cuzco.

UN year 2017: Targeted measures for sustainability

Now the time has come to look at further Latin American countries, such as Colombia and Bolivia. There is support from ADA, and a good framework given by the United Nations who declared 2017 as “International Year of Sustainable Tourism for Development”.

Various measures are being implemented in order to involve as many companies as possible. For example, a roadmap for the certification process is being elaborated and adapted to the regional circumstances. Furthermore, an online platform is planned as a company data base with all relevant materials for an exchange among certified companies.

TourCert Community and Empowerment: Acting in concert

In tourism as a global industry, a powerful network is what matters. In this sense, the plan is to expand the existing network of partners and to position it as a high-performance quality brand. A driving success factor of the TourCert system is “empowerment” – setting up learning structures and committed joint business development. In the travel and tourism companies, sustainability managers are being trained. They will pass their knowledge on to their colleagues. Furthermore, TourCert trains local consultants and auditors to conduct coaching and certification in the destinations.

Win-win situation for all partners

Tour operators in Germany will also benefit from this new network in Latin America, as it will make it easier for them to identify like-minded business partners there. The management approach by TourCert leads to a win-win situation for all actors involved: tour packages of higher quality, improved customer loyalty and more efficient resource use.

Towards a new era in tourism

Tourism has the potential to improve the living conditions and the state of natural resources in all destinations worldwide – but to realise this potential there is a need for a different kind of tourism. The necessary fundamental transformation will only succeed in a joint effort of tour operators in Europe, tourism actors in the destinations and tourists. Let’s do it!

Status Quo

- More than 140 companies and destinations are certified with the TourCert label
- 60 businesses are awarded with the entry-level system TourCert Check
- Over 250 CSR managers have been trained
- 40 TourCert consultants and auditors have been accredited
- More than 800 skilled tourism employees participated in consultations, seminars and online trainings

TourCert Latina: TourCert’s Success in Peru and Ecuador at a glance

- **Strategic partnership with MINTUR (Tourism Ministry of Ecuador):** Promising qualification of experts of the ministry as TourCert consultants with the objective of certifying up to 250 tourism businesses over the next few years.
- **Cooperation with the Peruvian destination Cuzco** (regional government, destination management organisation of Cuzco, and the partner organisation Centro Bartolomé de Las Casas): qualification of up to 90 businesses, 30 certifications.
- **Winner of the “EcoTrophea” 2016 by the German Travel Association:** TourCerts Latin America project successfully compete against 27 other applicants and was awarded with the “Oscar of sustainable tourism” for its exemplary commitment to environmental and social responsibility in tourism.



TOURCERT DANUBE

Sustainability along the Danube region



According to the study „Demand for sustainable tourism“, which was commissioned by the German Federal Environment Ministry in 2014, there is a considerable demand for environmentally friendly and socially acceptable travel offers. However, up to now this demand cannot be fulfilled and there is too little information about the few existing offers. Expert teams see a great potential in sustainable tourism in the Danube area, which has not been exploited so far.

This is where TourCert wants to start and support the development of these potentials and accompany tourism companies on their way to self-development. The project team has prepared a comprehensive action plan which applies for at least three years.

The objectives

The project’s main objective is to promote a sustainable product range in the countries within the Danube region by encouraging a sustainable tourism development and to reduce environmental impacts along the supply chain, considering local and national characteristics.

Based on a systematic sustainability assessment the companies build up a monitoring system right from the start which will help them to evaluate their

sustainability performance and to identify potential for improvements.

TourCert connects certified tour operators and new tourism service providers in the Danube region and brings them together for business. All members will be invited to information events in order to establish new contacts and exchange experiences. The entire TourCert community, meaning all certified and awarded companies, can exchange experiences and establish opportunities for cooperation.

Further objectives are marketing support in various areas like articles in print magazines, social media and newsletters.

Actors involved

The activities within the project will continue by permanently implementing the TourCert system in the participating companies. The project is aimed at small and medium-sized tourism companies such as tour operators, travel and incoming agencies, hotels, destinations and marketing organisations. Furthermore employees and partners of the company will be included in the sustainability process.

Our cooperation partner of TourCert Danube is the environmental organisation Ecosystem Europe in Bulgaria. The organisation has gained a grand

variety of comprehensive knowledge in various fields of environmental protection by its participation in different projects and initiatives. The project is co-funded by the German Federal Foundation for the Environment (Deutsche Bundesstiftung Umwelt - DBU).



TRANSFORMING TOURISM

The 2030 Agenda for Sustainable Development



“We can be the first generation to succeed in ending poverty; just as we may be the last to have a chance of saving the planet.”

The 2030 Agenda for Sustainable Development is a plan of action for people, planet and prosperity. It expresses the belief of the international community that global challenges can only be solved together and emphasizes both the historical opportunity and the urgency of joint action for global sustainable development.

In that regard, all of the UN member states expressed their commitment to the objective of making the world more just and sustainable by declaring: „We are determined to take the bold and transformative steps which are urgently needed to shift the world on to a sustainable and resilient path.“

A fundamental transformation towards sustainable ways of living and sustainable economic activities is needed in all social, economic and political areas – including tourism. In the 2030 Agenda, tourism is explicitly mentioned several times. This shows two things: On the one hand, the economic importance of tourism is recognized. On the other hand, it also implies that the booming travel industry needs to undergo a fundamental change to be put onto a sustainable path.

**Take the opportunity:
The International Year of
Sustainable Tourism for
Development 2017**

Let's face the truth: Tourism has played a part in causing the global problems we are facing today. The good news is that tourism also has the potential to significantly contribute to the solutions. In order to raise awareness on tourism as a powerful and transformative force, the United Nations 70th General Assembly has designated 2017 as the “International Year of Sustainable Tourism for Development” – a great opportunity to all of us.

Designing Change: TourCert as a pioneer

Tourism strategies should comprehensively and holistically consider the social and ecological costs and benefits, at national and international levels. The challenge is therefore to develop a holistic and widely agreed action plan for the implementation of the 2030 Agenda in tourism. This action plan must recognize the interdependency of all the goals defined in the 2030 Agenda. The following aspects should be taken into account:

Transforming Policies

The 2030 Agenda is an agenda of nation states. Rigorous legislation is important to realize the necessary transformation. In tourism, this primarily includes the states obligation to protect human rights, a participatory tourism planning, responsible regulations to govern resource management, the abolishment of climate damaging subsidies, clear regulations on corporate responsibility and strengthening of information and education.

Transforming Businesses

The 2030 Agenda should also become a framework of reference for tourism enterprises, including very specific options for ecologically, economically, and socially sustainable business practices. In this context, integrating sustainability into the management is one aspect. Other aspects are inter alia ecological sustainability, the sustainable design of products and services, continuous assessment of service providers along the value chain, strengthening of local markets, de-linking of resource use and protection of ecosystems, compliance with labour laws as well as global and fair partnerships.

Appropriate measures should support the Sustainable Development Goals and help to transform tourism in such a way that it will become future-proof - and that is precisely where TourCert's great strength lies. Through its unique and holistic coaching and certification system, TourCert supports tourism companies to integrate corporate responsibility and sustainability into their core business. With great success: It has been shown that certifications in tourism are an effective measure to guide companies on the way to consistently sustainable business operations.

Transforming Consumption

Last, consumption patterns must respect planetary boundaries and overcome social injustice. Tourism is an affluence related phenomenon and transforming consumption in this sector is therefore all the more urgent and essential. Knowledge, competencies, transparency and credibility, but also awareness and encouragement are needed for tourists to

decide responsibly. Independent certification and transparent sustainability reporting can provide important orientation for tourists.

Success Factors for Implementation

With the 2030 Agenda, the international community of states has made clear that the sustainability of our planet and our global community is not to be left to chance or to the interests of individuals. The words and decisions must now be followed by actions. TourCert's comprehensive management, reporting, and certification system for sustainable tourism businesses therefore marks an important step in the right direction.

Tourism players need to put an end to unsustainable practices in their sector. What is needed is support for policies that facilitate a different kind of tourism – a kind of tourism that will be fit for the future.

References:

-Transforming Tourism. The 2030 Agenda for Sustainable Development. Published by Bread for the World together with the Working Group Tourism & Development and TourCert. Berlin, 2016.

-United Nations Sustainable Development Goals. United Nations Department of Public Information. New York, 2017.

SUSTAINABLE DEVELOPMENT GOALS



REGISTER

Everything at a glance – on the following pages you find the entirety of companies that are certified or awarded in accordance with the environmental and social standards of TourCert, sorted by country (current status: May 2017)

EUROPE

Austria



tour operator
PDM Tourism Group

Vienna

+43 (0) 147880900
office@pdmtravelgroup.com
www.pdmtravelgroup.com

PDM Tourism Group is a destination management company working in Europe and focusing on group trips in the fields of education, music and sports. For example the World Sports Festival, the biggest sport festival for young people in Europe, is organized by the PDM Tourism Group since 2008.

certified



tour operator
Rhomberg Reisen

Dornbirn

+43 (0) 557222420
reisen@rhomburg-reisen.com
www.rhomburg-reisen.com

Rhomberg Reisen is a tour operator specialised in offering a wide range of vacations beyond mainstream tourism. The special portfolio includes tailor made packages for groups and individuals to Corsica, Lefkada and Epiru, Menorca, Madeira and Iceland. They attach great importance to knowing all our products personally and to support sustainable tourism in every possible way.

certified



tour operator
Indigourlaub

Linz

+43 (0) 6765221508
office@indigourlaub.com
www.indigourlaub.com

Indigourlaub offers Yoga holidays, meditation retreats and Ayurveda treatments worldwide and journeys focusing on Qi Gong, creativity and activities. Among the destinations are India, Sri Lanka or Mallorca. Yoga is offered e.g. in Greece and Morocco while trips to Sweden and Sicily are also bookable.

Check

Cyprus



tourism business
Aeolos Travel

Limassol

+357 (0) 25846828
info@aeolos.com
www.aeolos.com

Aeolos Travel is a travel agency in Cyprus. In addition to its regular guest service during the arrival and departure time on the Cypriot airports, the guests also have the possibility to receive information and advice from the call center 24 hours a day.

Check

Finland

Äksyt Ämmät

Majatalo Pihlajapuu

tour operator
Äksyt Ämmät Oy

Nurmes

+358 (0) 400877085
aksyt@aksytmattat.fi
www.aksytmattat.fi

The company Äksyt Ämmät offers winter and summer tours in Finland for everyone who is interested in nature and the Finnish way of life. The tours include activities like hiking, biking, canoeing or having a sauna in the evening.

certified

France



Ardèchereisen

tour operator
Ardèchereisen

Laboule

+49 (0) 1702138066
ulifrings@gmx.de
www.ardechereisen.de

Ardèchereisen is a tour operator specialized in hiking trips in the Ardeche region in Southern France. It's not the sporting performance which the tours strive at but the enjoyment of nature, food and wine in a friendly atmosphere.

certified

Germany



tour operator
a&e erlebnis:reisen

Hamburg

+49 (0) 4027143470
info@ae-erlebnisreisen.de
www.ae-erlebnisreisen.de

a&e erlebnis:reisen offers more than 150 adventure holidays for small groups and individual travellers to more than 70 countries all over the world. The activities are focusing on the experience of culture and nature as well as on the encounter with local people.

certified



tour operator
Accept Reisen

Aachen

+49 (0) 2414008550
info@accept-reisen.de
www.accept-reisen.de

The journeys offered by Accept Reisen lead to Africa, America, Asia, Oceania and Poland with a variety of themes and activities. Every tour is based on an individual, fair, and sustainable travel experience.

certified



tour operator
América Andina

Münster

+49 (0) 2512891940
info@america-andina.de
www.america-andina.de

América Andina is a specialist for tours to Latin America. The portfolio includes individual trips as well as self-drive itineraries in a rented car, focusing on themes like culture and encounter trips, active and nature tours and also family holidays.

certified



tour operator
Amitabha Reisen

Garbsen

+49 (0) 51314612519
info@amitabha-reisen.de
www.amitabha-reisen.de

Amitabha Reisen organizes trekking and hiking tours and educational trips for small groups and individuals to the Himalayas and to India. The experience of the Buddhist culture and nature or visiting palaces and temple complexes are part of the special travel experience provided by Amitabha Reisen.

certified



tour operator
atambo tours

Frankfurt

+49 (0) 6974220986
info@atambo-tours.de
www.atambo-tours.de

Atambo Tours organizes trips to the Caribbean, Latin America and to many islands. The range comprises luxury arrangements for overnight stays in boutique hotels, in a waterbungalow or on a private yacht.

certified



tour operator
AVENTERRA

Stuttgart

+49 (0) 7114704215
info@aventerra.de
www.aventerra.de

AVENTERRA offers tours concerning sustainable adventure as well as schooltrips and camps based on experiential education. In addition, various seminars and training courses regarding educational nature themes are part of the offer.

certified



tour operator
avenTOURa

Freiburg

+49 (0) 7612116990
info@aventoura.de
www.aventoura.de

avenTOURa is a special tour operator for trips to Latin America, South America, Central America and Cuba. The program comprises encounter trips and active tours in small groups as well as customized individual tours.

certified



tour operator
aytour

Starnberg

+49 (0) 81519987990
info@aytour.de
www.aytour.de

aytour offers on high level holistic and authentic Ayurveda treatments as well as professional individual tours to Sri Lanka, India and Europe. One can experience culture, nature and friendly locals.

certified



tour operator

Bayerisches Pilgerbüro

Munich

+49 (0) 895458110
info@pilgerreisen.de
www.pilgerreisen.de

On behalf of the Bavarian dioceses, the Bayerisches Pilgerbüro offers pilgrimages, educational trips, hiking tours, cruises and journeys following the Way of St. James. The destinations of the Christian tour operator are located in Europe and worldwide.

certified



Die Alpainsportschule

tour operator

Bergfuehlung

Calw

+49 (0) 70511596828
info@bergfuehlung.de
www.bergfuehlung.de

The program of Bergfuehlung includes guided climbing and mountain biking tours, hiking and trekking trips as well as company trainings. Every tour is guided by a professional tour guide and offers the possibility to get in touch with the mountains.

certified



tour operator

Biketeam Radreisen

Freiburg

+49 (0) 76155655929
info@biketeam-radreisen.de
www.biketeam-radreisen.de

Biketeam Radreisen offers tours by trekking bike, mountain bike or racing

bike in Europe, America, Africa, Oceania as well as Asia. The aim of every bike tour is to experience the destination in all its facets in a varied way.

certified



tour operator

biss Aktivreisen

Berlin

+49 (0) 3069568767
info@biss-reisen.de
www.biss-reisen.de

biss Aktivreisen offers bike tours, trekking, hiking and horse riding trips through Eastern Europe, Russia, Central Asia, Georgia, Armenia, China and Mongolia. They are a mixture of activity, nature experience and encounter with the people and their culture.

certified



Chamäleon

tour operator

Chamäleon Reisen

Berlin

+49 (0) 303479960
info@chamaeleon-reisen.de
www.chamaeleon-reisen.de

Destinations of Chamäleon Reisen are spread all around the world. The active participation in the authentic life of other cultures is a main focal point, since the groups are always hold quite small.

certified



tour operator

China by Bike

Berlin

+49 (0) 306225645
info@china-by-bike.de
www.china-by-bike.de

China by Bike organizes bike trips to almost every region of Asia: from the mountains of Tibet to the sea of Taiwan, from the wild vastness of the Silk Road to the tropical countries of Southeast Asia.

certified



tour operator

Cilentano

Regensburg

+49 (0) 9415676460
info@cilentano.de
www.cilentano.de

The online agency Cilentano offers holiday homes and flats, hotels and farmsteads in the national park of Cilento (Campania) in Italy as well as in Calabria, along the Amalfi Coast, at the Gulf of Naples as well as in Apulia and Sicily. Cilentano also offers language, hiking and cooking tours.

certified



tour operator

Club Aktiv

Oldenburg

+49 (0) 4419849812

info@club-aktiv.de
www.club-aktiv.de

Club Aktiv offers excursions of sea-kayak to Northern and Southern Europe and to destinations all over the world. Trainings to learn kayaking are also available.

certified



tour operator
contrastravel

Bordesholm

+49 (0) 4322889000
info@contrastravel.com
www.contrastravel.com

contrastravel is a specialized tour operator for tours to, for example, Iceland, Greenland and to the Faroer Islands. Both in winter and summer, the trips are offered in small groups or individually in rental cars, caravans or in campers which are suitable for highlands.

certified



tour operator
Daktari Travel

Cologne

+49 (0) 2219712079
info@daktaritavel.de
www.daktaritavel.de

Journeys designed by the German tour operator Dakтари Travel cover Southern Africa - with Zambia being a core country - as well as India and Myanmar in Asia. Individual packages are developed for the private traveler and small groups with focus on wildlife and conservation of natural resources, nature experience and interaction with the local population. In most cases they are based on own familiarity.

certified



tour operator
drp Kulturtrouers

Hamburg

+49 (0) 4043263466
info@drp-kulturtrouers.de
www.drp-kulturtrouers.de

drp Kulturtrouers is a tour operator and travel agency for tours to arts and culture in Europe. They offer a wide range of culture, arts and music and city trips but also study trips, nature tours and culinary and literary experiences.

certified



tour operator
For Family Reisen

Cologne

+49 (0) 22117730900
info@forfamilyreisen.de
www.familien-reisen.com

The tour operator For Family Reisen offers family holidays worldwide for small groups and individuals. For example longdistance tours to America, Asia, Africa and the Orient as well as family trips in Europe can be booked.

certified



tour operator
France écotours

Frankfurt

+49 (0) 6997788677
info@france-ecotours.com
www.france-ecotours.com

France écotours aims to show the real France, to enable encounters with locals and to promote intercultural exchange. They offer active or women tours, winter and family holidays.

certified



tour operator
Gebeco

Kiel

+49 (0) 43154460
kontakt@gebeco.de
www.gebeco.de

The tour operator brand Gebeco focuses on organized adventure trips for groups or individuals. The program comprises hiking, biking and private tours as well as cruises. The journeys allow the travelers to get in touch with local people and cultures worldwide.

certified



tour operator
Geotoura

Heidelberg

+49 (0) 62216530790
info@geotoura.com
www.geotoura.com

The tour operator Geotoura is specialized in trips to Sicily and the Iberian Peninsula. On every tour the customer is able to experience the characteristics and history of the destination, its culinary diversity, the nature of its people and the wealth of its nature.

certified

**GHANA-REISEN
FÜR**



tour operator
Ghana Reisen

Göttingen

+49 (0) 55156713
mail@kasapa.eu
www.kasapa.eu

The KASAPA tourism project strives to enable intercultural exchange between Africa and the Western world. Therefore the tour operator

Ghana Reisen organizes workshops, holidays or roundtrips, also especially for women, in Ghana.

certified



tour operator
Hauser Exkursionen

Munich

+49 (0) 892350060
info@hauser-exkursionen.de
www.hauser-exkursionen.de

The German tour operator Hauser Exkursionen operates worldwide in the field of hiking and trekking tours. Desert safaris, via ferratas and skiing tours are part of the program as well as hiking weekends and mountain biking tours.

certified



tour operator
Kia Ora-authentisch reisen

Au

+49 (0) 7614774323
mail@kia-ora-reisen.de
www.kia-ora-reisen.de

Kia Ora- authentisch reisen offers various tours to ancient cultures and nomads. They lead to Mongolia and Russia – primarily to Lake Baikal or to Buriatia - to Nicaragua, Guatemala and Tanzania, as well as Morocco and Nepal.

certified



tour operator
Kolibri-Reisen

Freiburg

+49 (0) 7612925721
info@kolibri-reisen.de
www.kolibri-reisen.de

Since the year 2000 Kolibri Reisen is a specialized tour operator for Trinidad

and Tobago. The tours for individuals and small groups are guided by experienced locals or by German tour guides who have lived in Trinidad and Tobago for a long time.

certified



tour operator
Laade Gartenreisen

Ahaus

+49 (0) 2561971613
info@laade-gartenreisen.de
www.laade-gartenreisen.de

Laade Gartenreisen is a tour operator specialized on trips to gardens and garden landscapes, in Europe as well as in Japan and Morocco. Tour guides, together with gardeners and owners lead through the garden areas.

certified



tour operator
lernen und helfen sprachreisen

Cologne

+49 (0) 2214742136
team@lernenundhelfen.de
www.lernenundhelfen.de

lernen und helfen sprachreisen offers language trips – primarily to spanish, english, and portuguese speaking developing and emerging countries. All courses can also be combined with several activity programs.

certified



tour operator
Lupe Reisen

Troisdorf

+49 (0) 2241844650
info@lupereisen.com
www.lupereisen.com

According the motto "nature - history - country and people" Lupe Reisen arranges hiking tours and study tours to Turkey, Northern Cyprus, Greece, Croatia, Albania or Portugal. Selected individual tours to Northern Cyprus and Albania are also arranged.

certified



tour operator
Meso Reisen

Berlin

+49 (0) 3021234190
info@meso-berlin.de
www.meso-berlin.de

Meso Reisen GmbH of the Alternativ Tours Group is a specialist for long-distance journeys to the USA, to Canada, Asia, Australia, New Zealand, Central and South America and to Africa. It also offers vacations on cruise ships as well as in campers or holiday houses.

certified



tour operator
Natours Reisen

Osnabrück

+49 (0) 54134751894
info@natours.de
www.natours.de

Natours Reisen offers guided group or unaccompanied individual tours to Scandinavia, the Scottish Highlands, Paris, Dordogne and Cuba, the Cape Verde Islands or Vietnam. The guests stay in small hotels and guest houses with healthy and organic food.

certified



tour operator
NEUE WEGE
Seminare & Reisen

Rheinbach
+49 (0) 2226158800
info@neuewege.com
www.neuewege.com

The offers of NEUE WEGE are focused on traditions and exercises of the eastern culture: in European destinations Yoga and Qi Gong as well as meditation can be learned in small groups. Ayurveda treatments in European and Asian countries provide relaxation and a healthy life.

certified



tour operator
nomad - Reisen zu den Menschen

Gerolstein
+49 (0) 6591949980
info@nomad-reisen.de
www.nomad-reisen.de

The program of nomad focuses on off-road vehicle tours, trekking tours with donkeys and camels, hiking trips and expeditions leading to deserts and high alpine regions. Oman and African, Arabic and Asian countries are the main destinations.

certified



tour operator
Nyendo Reisen

Prien
+49 (0) 80519615737
info@nyendo-reisen.de
www.nyendo-reisen.de

Nyendo Reisen offers the possibility to create a personal journey to Kenya by combining different types of travel components such as the participation in social projects.

certified



tour operator
OCEANO MEERZEIT Reisen

Aichach
+49 (0) 622118713290
info@oceano-whalewatching.com
www.oceano-whalewatching.com

OCEANO MEERZEIT Reisen organizes encounters between people and dolphins or whales as long-distance trips and to European destinations. OCEANO aims to deepen people's understanding for these special marine animals while protecting their natural environment.

certified



tour operator
Olimar

Cologne
+49 (0) 221205900
info@olimar.com
www.olimar.de

Olimar is specialized on journeys to Portugal or Southern Europe offering a grand selection of exclusive hotels, roundtrips and additionally bookable services like excursions, adventure programs or direct transfers.

certified



tour operator
ONE WORLD
Reisen mit Sinnen

Dortmund
+49 (0) 2315897920
info@reisenmitsinnen.de
www.reisenmitsinnen.de

Sustainable, active, enjoyable- that's the essence of their innovative travel concepts. Whether to Europe, Asia, Africa, or to South America- with ONE WORLD your way of travel is socially responsible, eco-friendly and fair.

certified



tour operator
Papaya Tours

Cologne
+49 (0) 2213555770
info@papayatours.de
www.papayatours.de

Papaya Tours, as your Latin America specialist, offers authentic regional experience, cultural encounters as well as first hand encounters with the fauna of the country. Since more than 10 years, its name stands for the best price-to-performance ratio, high quality, sustainability and passion for traveling.

certified



tour operator
picotours

Freiburg
+49 (0) 76145892890
mail@picotours.de
www.picotours.de

picotours is a specialist for active holidays and guided hiking tours to Madeira. Challenging trekking and mountain biking in Portugal or in the Azores are also part of the portfolio. In addition, round trips by a rented car can be booked.

certified



tour operator
Radissimo Radreisen

Karlsruhe
+49 (0) 7213548180
info@radissimo.de
www.radissimo.de

Radissimo Radreisen offers individual as well as guided bicycle holidays and tours in Germany, Europe and worldwide. Active holidays by bike can also be booked in combination with a cultural or boat trip.

certified



tour operator

ReNatour

Nuremberg

+49 (0) 911890704
info@renatour.de
www.renatour.de

The German tour operator ReNatour offers family and nature holidays, alternative tours and hiking trips in Europe or worldwide. Farm holidays, tours for singles with children and yoga holidays are also part of the program.

certified



tour operator

Roth Reisen

Baiersbronn

+49 (0) 7442 609335
mail@la-palma.travel
www.de.la-palma.travel
www.puravida.travel

Focusing on individual tourism Roth Reisen is specialized in the two destinations of La Palma and Costa Rica with a strong eco-social commitment. On the Canary island La Palma they focus on renting Holiday accommodations while in Costa Rica Roth Reisen is working under the trademark Puravida.travel offering highlight roundtrips away from the tourist traps.

certified



tour operator

Rucksack Reisen

Münster

+49 (0) 251871880
reisen@rucksack-reisen.de
www.rucksack-reisen.de

Rucksack Reisen offers worldwide adventure tours, but focused on Scandinavia. Travelers are guided through nature by foot, canoe, with a

dog sled or by ski. Canada, Ireland as well as the mediterranean region are also part of the program.

certified



tour operator

SAPIO Kulinarische Entdeckungsreisen

Berlin

+49 (0) 3025562935
info@sapio.de
www.sapio.de

SAPIO organizes tours for travelers interested in good food and beverages, agriculture, nature and culture. The tours include meals with families, cooking lessons with mothers, visits to regional producers with expert explanations as well as hiking trips.

certified



tour operator

seabreeze travel

Augsburg

+49 (0) 8212278370
mail@seabreeze.travel
www.seabreeze.travel

seabreeze travel is specialized on individual tours to the islands of the Atlantic, in small groups or individually. The offered roundtrips are specifically designed for each traveler and offer the possibility to discover the island on one's own.

certified



tour operator

Sento Wanderreisen

Munich

+49 (0) 8920322295
info@sento-wanderreisen.de
www.sento-wanderreisen.de

Sento Wanderreisen offers hiking

tours combined with nature, culture, culinary delights and interesting local people. The tours are conducted in different European countries. Hiking trips can also be booked in winter time, then of course with snowshoes.

certified



tour operator

SKR Reisen

Cologne

+49 (0) 221933720
info@skr.de
www.skr.de

SKR Reisen is a specialist German tour operator for round trips, adventure tours and educational tours for small groups. They lead to Europe, Asia, America, Africa and to the Orient. "Meaningful vacations" available in European countries offers courses for example in Yoga, painting or vitality holidays.

certified



tour operator

Solecu Tours

Buxtehude

+49 (0) 41616527772
info@solecu.de
www.solecu.de

Solecu Tours is a specialized tour operator for journeys to Ecuador and the Galapagos Islands. Tours with special themes, cruises, island hopping, trekking or rafting are some examples of the program available. Travelling is possible in a group or individually.

certified



SPREESCOUTS

tour operator
SPREESCOUTS

Cottbus
+49 (0) 35549464500
info@spreescouts.de
www.spreescouts.de

SPREESCOUTS is a specialized tour operator regarding regional topics on sustainability. Various services as well as tours which promote the Spreewald and the Lausitz area with their potentials for a sustainable life and economy are available.

certified



tour operator
Tour Exquisit

Hamburg
+49 (0) 4043273827
info@tourexquisit.de
www.tourexquisit.de

Tour Exquisit special offers are trips savoring the pleasures of culture, nature and local cuisine. Enjoy private accommodations that make you feel at home, explore the regions by taste and get to know the winemakers and their wines - as an individual traveler or in small groups to France, Italy and Spain.

certified



tour operator
Travel & Personality

Stuttgart
+49 (0) 7117586777
info@travel-and-personality.de
www.travel-and-personality.de

Travel & Personality offers adventure as well as theme tours in small groups accompanied by guides under the motto "adventure - encounter - hiking -relaxation". As a kind of separate

service initial and further trainings for tour guides, seminars for future tour operators as well as coaching for tourism business are available.

certified



tour operator
travel-to-nature

Heitersheim
+49 (0) 763450550
info@traveltonature.de
www.travel-to-nature.de

travel-to-nature is a tour operator specialized in sustainable and also socially responsible journeys to Central America and the Caribbean. One can travel alone, as a family or in small groups focusing on encounters with people at eye level and the respective wildlife.

certified



tour operator
Urlaub & Natur

Karlsruhe
+49 (0) 7219463616
info@urlaubundnatur.de
www.urlaubundnatur.de

The journeys organized by tour operator Urlaub & Natur lead to destinations all over the world. The activities range from hiking and animal observation to photography and canoe or bike tours. In addition Urlaub & Natur is the European tour operator specialized in hiking tours accompanied by donkeys.

certified



tour operator
Via Verde

Bonn
+49 (0) 22892616390
reisen@viaver.de
www.via-verde-reisen.de

Via Verde is a special tour operator for hiking, educational and cultural tours as well as individual trips. Destinations are the Middle East or the Caucasian countries, South and East Africa, the Mediterranean area, Canaries, Azores, Cape Verde Islands, Vietnam, Uzbekistan, Tadjhikistan.

certified



tour operator
Viventura

Berlin
+49 (0) 3061675580
info@viventura.de
www.viventura.de

Viventura organizes trips for groups and individual travelers to South America. Active holidays are available as well as adventure and comfort trips. There are also special deals for young travelers aged 18-25.

certified



tour operator
Vividus Reisen

Horb am Neckar
+49 (0) 74516277970
info@vividus-reisen.de
www.vividus-reisen.de

The holidays organized by Vividus Reisen can be divided into bike, hiking tours, cultural and pleasure journeys with rental cars. In small groups or as a single traveler one can explore

ns.



tour operator
Wikinger Reisen

Hagen
+49 (0) 23319046
mail@wikinger.de
www.wikinger-reisen.de

Wikinger Reisen is a family business founded in 1969 that is a specialized tour operator organizing hiking and trekking tours, bike vacations as well as active long-distance journeys, guided and individually.

certified



tour operator
ZeitRäume

Pohlheim
+49 (0) 641931260
info@zeitraeume-reisen.de
www.zeitraeume-reisen.de

The company ZeitRäume offers three product lines: "ZeitRäume Individual" offers trips to Northern Europe, South America and expeditions. "ZeitRäume Hurtigruten" offers cruises on mail boats around Norway and "ZeitRäume Gruppen & Incentives" journeys for clubs, organizations and companies.

certified



tour operator
Akwaba Travel

Leipzig
+49 (0) 341 2238716
info@akwaba-travel.de
www.akwaba-travel.de

Akwaba Travel offers individual active holidays as well as adventure vacation to West and also Eastern Africa. The journeys offered by Akwaba Africa provide a certain level of comfort. Akwaba Aktiv targets young travelers and people who stayed young at heart and who wish to experience real adventures in Africa.

Check



tour operator
Fairaway

Weeze
+49 (0) 1774330533
info@fairaway.de
www.fairaway.de

Fairaway offers unique, high-quality travel experiences focused around nature and the local population. We believe that by offering travel in a responsible way we can help to make the world just that little bit better. We put travellers directly in contact with a local travel expert, and together they design a 100% tailor made tour.

Check



tour operator
HIGHLÄNDER Aktivreisen

Cologne
+49 (0) 2217609970
info@highlaender-reisen.de
www.highlaender-reisen.de

HIGHLÄNDER Aktivreisen is a tour operator offering special hiking and bike tours as well as educational journeys to Ireland and Scandinavia. The program is designed for single travelers, families or couples.

Check



tour operator
HORIZONTE gemeinnützige Schul- und Gruppenfahrten

Münster
+49 (0) 2514816615
info@horizonte-reisen.de
www.horizonte-reisen.de

HorizonteReisen gemeinnützige Schul- und Gruppenfahrten operates and arranges group accommodations for holiday camps or family camps and school trips. Group houses as well as tented camps are provided in European countries.

Check



tour operator
Mingle Africa

Berlin
+49 (0) 3089379343
info@mingleafrica.com
www.mingleafrica.com

Mingle Africa offers sustainable tours to African countries (small groups and also individuals) that look beyond common stereotypes. They place special emphasis on getting to know the respective host culture through personal encounters such as meeting artists and talking to contemporary witnesses, environmental researchers or by simply trying out local dishes in a cooking class.

Check



tourism business
AER Kooperation

Bielefeld
+49 (0) 5206915070
info@aer.coop
www.aer.coop

The AER cooperation is a trade and business association of independent

travel agencies. AER is owned by its 900 members who represent the full range of travel agencies.

certified



tourism business

Best-RMG

Filderstadt

+49 (0) 7117794949
info@best-rmg.de
www.best-reisen.de

The BEST-RMG is a sales cooperation that consists exclusively of travel agencies. It has about 580 mostly owner-managed members. It aims at promoting sustainable development of all its members by continuously providing information.

certified



tourism business

cg Touristic

Kösslarn

+49 (0) 8536912297
info@cgtouristic.de
www.cgtouristic.de

cg Touristic is a German travel agency specialized on hiking tours all over the world. Hotels, charter, scheduled flights or travel insurance and other different all-inclusive travel services on the whole world are included.

certified



tourism business

TICKET EASY

Traunstein

+49 (0) 861986210
info@ticket-easy.de
www.ticket-easy.de

TICKET EASY is a full-range travel agency located in Traunstein. The organizing of challenging individual trips or world trips are examples of their service. For business through

the internet a special online booking module was designed to meet the needs of the modern travelers.

certified



tourism business

ars Flug- und Fernreisen

Frankfurt

+49 (0) 697076780
office@ars-flugreisen.de
www.ars-flugreisen.de

ars flug- und fernreisen is an independent German travel agency, that is specialised in providing excellent customer service as well as professional support. Due to their independence they have access to a wide range of special air fares. Take benefit from our expertise and our uncomplicated solutions. We mainly work in the B2B but also in the B2C sector.

Check



tourism business

Fairlines

Hamburg

+49 (0) 40 441456
info@fairlines.de
www.fairlines.de

For more than 25 years now, Fairlines has been an independent travel agency located at Schanzenviertel in Hamburg. Tour operators offering sustainable journeys and services are particularly promoted.

Check



tourism business

Travel Friends

Potsdam

+49 (0) 30 91703537
info@travel-friends.com
www.travel-friends.com

Travel Friends is a tourism network searching for emigrants from Austria, Germany and Switzerland to create journeys to their new homes. The

destinations are spread all over the world and offer a variety of outdoor activities.

Check



accommodation

BEST WESTERN PREMIER Hotel Park Consul Esslingen

Esslingen am Neckar

+49 (0) 711411110
pcesslingen@consul-hotels.com
www.pcesslingen.consul-hotels.com

Surrounded by vineyards the BEST WESTERN PREMIER Hotel Park Consul Stuttgart/ Esslingen am Neckar is located very close to the historical centre. One can make use of nine multifunctional conference rooms, a business centre, a Finnish sauna or relax having a professional massage.

certified



accommodation

BEST WESTERN PREMIER Hotel Park Consul Köln

Cologne

+49 (0) 22196470
pckoeln@consul-hotels.com
www.pckoeln.consul-hotels.com

The BEST WESTERN PREMIER Hotel Park Consul Köln is positioned with good transportation linkage to the sights of Cologne. Among conference rooms, a fitness area with sauna and modern training devices, a rooftop terrace as well as a wellness area are provided.

certified



accommodation

BEST WESTERN PREMIER Schlosshotel Park Consul Heidenheim

Heidenheim

+49 (0) 732130530
pcheidenheim@consul-hotels.com
www.pcheidenheim.consul-hotels.com

BEST WESTERN PREMIER Schlosshotel Park Consul Heidenheim provides in collaboration with the local Congress Centre locations for conferences or seminars as well as celebrations. The service is completed with an extensive wellness program and a fitness area.

certified



accommodation

Geisel Privathotels
Anna Hotel

Munich

+49 (0) 89599940
anna@geisel-privathotels.de
www.annahotel.de

The Anna Hotel is a boutique hotel located at the center of Munich. Clear lines, materials of warm natural colors and light accents create a special atmosphere. The Anna Hotel offers 75 rooms on six floors, including for example design rooms, tower rooms and panorama suites.

certified



HOTEL EXCELSIOR
MÜNCHEN

accommodation

Geisel Privathotels
Hotel Excelsior

Munich

+49 (0) 89551370
excelsior@geisel-privathotels.de
www.excelsior-hotel.de

The family-run and bavarian Hotel Excelsior Munich offers hospitality, a luxurious country house style and conference rooms. In the traditional speciality restaurant the guests get Mediterranean-bavarian menus.

certified



destination

Bad Herrenalb

Bad Herrenalb

+49 (0) 7083500555
info@badherrenalb.de
www.badherrenalb.de

Located in the nice valley of the river Alb lies Bad Herrenalb, a spa town and health resort. Various sport or health and leisure activities as well as culture and art events offer diverse possibilities to experience the region.

certified



destination

Bad Mergentheim

Bad Mergentheim

+49 (0) 7931570
info@bad-mergentheim.de
www.bad-mergentheim.de

Bad Mergentheim, a spa town and health resort, is located in the Main-Tauber district at the northeast of Baden-Wuerttemberg. As touristical highlights of this health care town, the wildpark or the Solymar thermal bath and four sources can be named.

certified



destination

Baiersbronn

Baiersbronn

+49 (0) 744284140
info@baiersbronn.de
www.baiersbronn.de

Baiersbronn is located in the upper Murgtal in the Black Forest and is known for its spacious network of hiking trails, for its family friendliness

and versatile sport and relaxation activities. Furthermore, Baiersbronn is considered the top destination of German gourmet cuisine.

certified



Fachwerk • Welfen • Flair

destination

Celle Tourismus und
Marketing GmbH

Celle

+49 (0) 5141909080
info@celle-tourismus.de
www.celle-tourismus.de

Celle, the ducal town! With its stunning Palace from 14th century, the largest ensemble of half-timbered houses in Europe and a city full of parks and gardens, the worlds one and only 24hour lights and art museum, Celle offers truley a unique experience for visitors. Cobbles and crowns – a colourful mixture of architecture, little shops and restaurants, festivals and the oldest baroque theatre, still in function, make a visit to Celle a journey through over 700 years.

certified



destination

Europa-Park
GmbH & Co Mack KG

Rust

+49 (0) 7822776688
info@europapark.de
www.europapark.de

Europa-Park in the border triangle of Germany, France and Switzerland offers leisure activities for the whole family. The visitors can experience the atmosphere of thirteen European countries and enjoy the pleasure and thrill of a ride on one of the eleven roller coasters.

certified



destination

Hochschwarzwald

Hinterzarten

+49 (0) 765212060
info@hochschwarzwald.de
www.hochschwarzwald.de

The highest mountains of the famous holiday region Black Forest are located at the geographical area of the Hochschwarzwald. Both in summer and winter athletes, families or those seeking relaxation and culture find their El Dorado amidst the typical idyll of the Black Forest.

certified



destination

Insel Juist Töwerland

Juist

+49 (0) 49358090
info@juist.de
www.juist.de

Juist counts to the East Frisian Islands and is located at the edge of the Lower Saxon Wadden Sea in the North Sea. Juist concentrates on the topic climate and offers due to its dunes, salt marshes, beaches and groves unique natural experiences.

certified



destination

Insel Mainau

Insel Mainau

+49 (0) 75313030
info@mainau.de
www.mainau.de

The island Mainau is located in Lake Constance and known as the flower

island with mediterranean character. Throughout the whole year one can visit its lavish floridity, a park with trees older than 150 years and a baroque castle and church.

certified



destination

*Kur- und Bäder GmbH
Bad Dürrhein*

Bad Dürrhein

+49 (0) 7726666266
info@badduerheim.de
www.tourismus.badduerheim.de

Bad Dürrhein is located in the Black Forest and is officially recognized as a so called climatic health resort. By booking a stay at Bad Dürrhein one automatically becomes a CLUB-guest and receives several discounts and the possibility to participate in the animation program for free.

certified



destination

*Naturpark
Schwäbisch-Fränkischer
Wald*

Murrhardt

+49 (0) 7192213888
info@naturpark-sfw.de
www.naturpark-sfw.de

The Naturpark is a large conservation area. Some districts of the park are protected areas with restricted use. In other areas the experience of nature is promoted by projects focusing on direct marketing, environmental education and conservation of nature or cultural heritage.

certified



destination

Nördlicher Schwarzwald

Bad Liebenzell

+49 (0) 70528169770
info@mein-schwarzwald.de
www.mein-schwarzwald.de

The landscape of the Northern Black Forest in Baden-Wuerttemberg is characterized by many hills and valleys. Active, culture and wellness holidaymakers as well as families can enjoy the nature of this region just the way they like.

certified



destination

Stuttgart Marketing GmbH

Stuttgart

+49 (0) 71122280
info@stuttgart-tourist.de
www.stuttgart-tourist.de

The Stuttgart Marketing GmbH is responsible for the touristic marketing of the Stuttgart region. The company promotes the growth of tourism for the metropolitan region Stuttgart and supports the overall improvement and development of the quality of life.

certified

Ireland



accommodation

Slieve Aughty Centre

Loughrea (Galway)

+353 (0) 909745246
info@slieveaughtycentre.com
www.slieveaughtycentre.com

Slieve Aughty Centre is a 17 acre resort in the west of Ireland with strong

eco-credentials, including a certified organic garden and restaurant and Silver Ecotourism Ireland award. The Three Towers Eco House and Organic Kitchen offers 9 bespoke bedrooms, 2 eco-lodges and an organic cafe, with horse riding, hiking, cycling, and children's activities all on site. The Three Towers can be reserved for private events such as weddings, birthdays, and corporate events.

Check

Italy



tour operator

Alba Incoming

Cammarata (Agrigento, Sicily)

+39 (0) 922902892
info@albaincoming.eu
www.albaincoming.com

Alba Incoming offers services for journeys to Sicilia and other Italian regions. The Italian incoming agency is specialized in group tours like study, incentive or reader, hiking or bike journeys. Also the booking of different types of accommodations, as well as of coaches and mini cruises is realized.

Check



tour operator

Mandala Tour

Catania

+39 (0) 95508959
info@mandala-tour.com
www.mandalatour.com

Mandala Tour is a specialized tour operator arranging guided as well as self-guided walking holidays through the best-preserved landscapes in Italy for example in Liguria, Tuscany or the Dolomites. Snow and family holidays are offered as well.

Check



tour operator

Tour nel Sud

Bari

+39 (0) 3296059672
info@tournelsud.com
www.tournelsud.com

The online-platform from Tour nel Sud offers green holidays, tours and local cuisine in Puglia. Through the homepage one can also rent bicycles for a stay in the region.

Check

Montenegro



tour operator

3etravel

Podgorica

+382 (0) 67232427
office@3etravel.me
www.3etravel.me

3etravel is a tour operator from Montenegro specialized in guided tours in the Western Balkans focusing on the experience of nature, culture, cuisine and the local lifestyle.

Check

Netherlands



tour operator

Fair2travel.de

Nimwegen

+31 (0) 248442084
info@fair2.org
www.fair2.de

The foundation Fair2travel.de has the aim of contributing to a sustainable development. To achieve this a new concept for holidays in African and Asian countries has been developed with local partners. The foundations' revenues flow directly back into the developing countries- directly and without deduction.

Check

Portugal



tour operator

advantage REISEN

Agua d`Alto

+351 (0) 296913100
info@advantage-reisen.com
www.advantage-reisen.com

advantage REISEN is a special tour operator for tour-guiding at the Azores. They offer group trips to volcanic islands as well as hiking areas along the atlantic coast.

certified



tour operator

Experience Portugal Travel

Lissabon, Mafra

+351 (0) 937310 011
info@experimantar.pt
www.experimantar.pt

As a Portuguese tailor-made specialist travel operator working throughout Portugal, Experience Portugal Travel knows Portugal inside out. Travellers will get the opportunity to experience our culture, our food, our lifestyle. We are very focused in all our culture aspects, and our goal is to inspire all visitors to love Portugal as much as we do.

Check



PORTIMAR

tour operator

Portimar

Portimão

+351 (0) 282470013

info@portimar.pt

www.portimar.pt

A company with 30 years on the Market, provides incoming services in Portugal, organizes a vast range of programs for individual or groups and incentives. Simply your Partner in Portugal.

Check

Switzerland



tour operator

Dreamtime Travel

Baden

+41 (0) 564100101

info@dreamtime.ch

www.dreamtime.ch

Dreamtime Travel is a specialist for long-haul trips to many islands and countries in the southern and eastern part of Africa and in South America. Photo expeditions and fair trade journeys or honeymoon - the concepts of Dreamtime Travel are everything but ordinary.

certified



tour operator

Insight Reisen

Zurich

+41 (0) 442806262

insight@insight-reisen.com

www.insight-reisen.com

Insight Reisen is a tour operator specialized on the Himalayas, India, Asia and trips including Ayurveda

treatments. The program comprises tours for groups as well as individuals and is focused on a sensitive way of interaction with people and nature within a foreign culture.

certified



tour operator

Kontiki Reisen

Baden

+41 (0) 562036666

info@kontiki.ch

www.kontiki.ch

Kontiki Reisen is a specialist for tours to Scandinavia, Iceland and Scotland, Russia, to the Baltic States, to the Arctic and Antarctica. The portfolio of kontiki includes a winter and a summer program and is suitable for groups or individual travelers.

certified

KUONI

tour operator

Kuoni Schweiz

Zurich

+41 (0) 442774444

cr@kuoni.ch

www.kuoni.ch

Kuoni Schweiz offers a variety of packages for beach holidays, ship journeys, city trips, round trips and tours for individual travelers primarily to Northern America, Arabia, Asia and Oceania. Furthermore it offers services for business travelers in four Business Travel Centers in all language regions.

certified

tour operator

link to hotel

Zurich

+41 (0) 449282035

info@lth-ag.ch

www.olimar.com

OLIMAR is the tour-operator brand of link to hotel. They organize travels to Portugal as well as to Southern Europe such as city trips, round trips, gourmet tours, family holidays, beach, activity and leisure holidays and golf trips. The company offers

a specialized range of holidays with a high personal commitment and dedication to quality. OLIMAR abides by the philosophy of offering holidays they would choose themselves.

certified

TEAM REISEN AG mit den Reisemarken

NATURE TEAM

DESERT TEAM

AYURVEDA TEAM

tour operator

TEAM REISEN

Bern

+41 (0) 313184855

info@nature-team.ch

www.team-reisen.ch

TEAM REISEN is divided into three tour operators with different focuses: The Nature-Team is specialized in adventure, trekking and hiking tours, Desert-Team organizes trekking by camels and other adventure tours leading through the deserts of the world and Ayurveda-Team offers therapy holidays in combination with Ayurveda treatments.

certified

tourasia

Die persönliche Art des Reisens

tour operator

tourasia

Wallisellen

+41 (0) 432333090

mail@tourasia.ch

www.tourasia.ch

tourasia organizes journeys to Asia, India as well as Sri Lanka, excursions to the cultural highlights of Thailand, Cambodia and Sri Lanka, to jungles at Malaysia and Borneo or to cities in China, Hong Kong and Singapur. The Tourasia Roemer AG maintains its own offices in Asia and can offer comprehensive services.

certified

Turkey



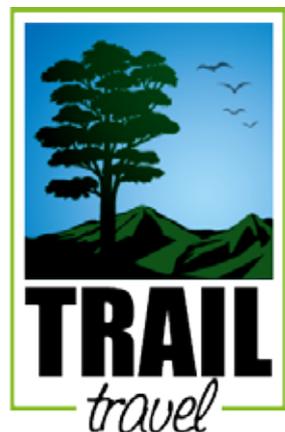
tour operator
DSC Management

Antalya

+90 (0) 2423242856
info@dscmanagement.com
www.dscmanagement.com

DSC management is a destination management company based in Turkey. Thanks to their unrivalled experience in the travel management business they take great care to operate environmentally friendly, responsible, and ethical and to limit their impact on the environment and help creating a cleaner and greener environment.

Check



www.trailtravel.com

tour operator
Trail Travel

Antalya

+90 (0) 2423180023
info@trailtravel.com
www.trailtravel.com

Trail Travel is a tour operator from Turkey which organizes tours and hiking trips away from the mass tourism areas. They take place in the nature of conservation areas and lead through traditional villages. Tours with cultural focus are offered.

Check

LATIN AMERICA

Bolivia



La Paz on Foot

La Paz

+591 (0) 71543918
info@lapazonfoot.com
www.lapazonfoot.com

Kamisaki! La Paz on Foot provides high quality, innovative and responsible travel programs and support in whole Bolivia and the Central Andean region. Join us on expeditions to the Uyuni Salt Flats, treks across the Andes, cultural engagement via our partnerships with community-based tourism projects on Lake Titicaca and in Apolobamba and Madidi National Parks!

Check

Chile



tour operator
Logistur - South American Experience

Santiago

+54 (0) 1143260391

info@logistur.com
www.logistur.com

Logistur is specialized in adventure tours throughout South America (Argentina and Bolivia, Chile, Peru). Among the customers are tour operators focusing on sales and therefore interested in transferring the complex logistics and realization of journeys.

Check

Colombia



tour operator
Chaska Tours

Huila

+57 (0) 3183931897
info@chaskatours.org
www.chaskatours.net

Chaska Tours is a travel agency operating in the south of Colombia and is run by an international team and professional guides with years of experience traveling and leading tours throughout the whole country. Our goal is to promote an ecological and adventurous means to travel through Colombia.

Check



tour operator
Promotora Neptuno

Bogotá

+57 (0) 15190278
info@neptuno.org
www.neptunocolombia.travel

Promotora Neptuno is an Incoming Agency for Colombia and other Latin American countries. They offer cultural roundtrips to the highlights of Colombia or active and adventure holidays. Trekking and eco-tourism

and nature tours, language trips, incentives and theme tours, are all part of the program as well as the arrangement of hotels and flights.

Check

Ecuador



tour operator

Ariel Travel

Manta

+593 (0) 997976748
info@arieltravel.com
www.arieltravel.com

Ariel Travel is an Ecuadorian travel agency with 16 years of experience in the domestic and international market. We provide the necessary advice on our customers travels anywhere in the world on 5 continents and within Ecuador to Galapagos, the entire Amazon, its beaches and snowcapped mountains. Ariel Travel offers unforgettable moments and assists individuals, and corporate clients in each of its requirements, airfares and visas with kindness, efficiency and warmth.

certified



tour operator

Campus Trekking

Quito

+593 (0) 22340601
gerencia.campustrekking@gmail.com
www.campus-trekking.com

Campus trekking is an Ecuadorian tour operator specialized in high mountain trekking. Furthermore, they have ample experiences in Galapagos operations or adventure and cultural tours, rainforest and community tourism. They offer products of high quality for a fair price with standards of sustainability.

certified



tour operator

Ecuadorian Bus Charter

Guayaquil

+593 (0) 42296006
info@ecuadorianbuscharter.com
www.ecuadorianbuscharter.com

They are the only TourCert certified transport company of Ecuador. They guide the guests through the country with the highest standards of comfort and security. Their commitment is the constant pursuit of the satisfaction of their customers, the continuous improvement of the service, without disregarding the wellbeing, health and safety of all of their employees, customers and environment.

certified



tour operator

Expeditions Apullacta

Cuenca

+593 (0) 72837815
info@apullacta.com
www.apullacta.com

The tour operator has more than 23 years of experience with specialized personnel designing of tourism programs in Ecuador, the Galapagos as well as in Peru, committed to offer quality services respecting socio-environmental causes. They provide assistance in airports, air tickets, lodging and tourist transportation.

certified



tour operator

Galacruises Expeditions

Quito

+593 (0) 22509007
info@galacruises.com

www.galacruises.com
www.islasgalapagos.travel

We are a tour operator and DMC specialized in the operation and sale of tour packages in South America. Our main area are destinations in Galapagos and continental Ecuador. We handle individual passengers and groups with different and special requirements.

certified



tour operator

Galapagos Natural Life S.A

Quito

+593 (0) 22520575
info@galapagoslastminute.net
www.galapagoslastminute.net

Galápagos Natural Life, offers you the best options to visit Ecuador and Galapagos Islands on cruises and hotels, we are experts on last minute deals, our work is very professional ensuring you an amazing experience on the islands with the best price.

certified



tour operator

Geo Reisen

Quito

+593 (0) 22920583
fernanda@georeisen-ecuador.com
www.georeisen-ecuador.com

GEO REISEN specializes in incoming tourism through the elaboration of tours according to the requests of the market, and the elaboration of tailor made programs for individual passengers as well as families or groups adapted to their interests and needs.

certified



tour operator
Geotours

Baños

+593 (0) 32741344
geotoursbaños@gmail.com
www.geotoursbaños.com

Since 1991, Geotours offers a range of adventure activities. Based in Baños, we are a team of professional and knowledgeable bilingual guides strongly committed to environmental preservation and support of local communities. We work hard to offer top-quality services to our customers.

certified



tour operator
Haugan Cruises

Quito

+593 (0) 25154000
info@haugancruises.com
www.haugancruises.com

We are a Galapagos tour operator and Amazon lodge owners who work close with the natural and social environment. Our Galapagos fleet offers great itineraries, top naturalist guides and luxury accommodation. Our lodge is surrounded by one of the most biodiverse areas, you have many exotic species awaiting to be discovered.

certified

La Isla - Mindo



tour operator
La Isla

Mindo

+593 (0) 22170343
laislamindo@yahoo.com
www.laislamindo.com

In La Isla we love our forest, we offer our visitors alternatives of recreation, with responsibility, quality and commitment in all our tours, live the adventure or to know about nature is one of our objectives, we make your visit an unforgettable experience.

Check



tour operator
Latin Adventures

Quito

+593 (0) 23161568
info@latinadventures.ec
www.latinadventures.ec

Latin Adventures tour operator offers a great variety of services specialized in adventure, tailor made tours and unique trips as well as excursions in varying styles from luxury to standard to the Galápagos Islands, mainland Ecuador and of course the Amazon Jungle.

certified



tour operator
Latventure Incoming
Quito

+593 (0) 22222120
info@latventure.com
www.latventure.com

Latventure is an incoming agency located at Ecuador. Lodge packages, individual travel components as well as journeys, such as trekking on an Inca Trail or rainforest excursions, for groups as well as single travelers are offered. Also island hopping on Galapagos is a program organized and performed by Latventure.

certified



tour operator
Mindo Ziplines

Mindo

+593 (0) 999435098
mindoziplines@hotmail.com
www.mindoziplines.com

Mindo Ziplines Tours is a company of family origin dedicated to adventure sports, especially in Canopy, We have a circuit of 10 lines, all with double cable and security system. The tour takes place within the cloud forest, we have high quality equipment and Naturalist Guides trained for this activity, at the same time there is the opportunity to observe birds, orchids, bromeliads, among other species.

Check



tour operator
Ocean Pacific Travel

Quito

+593 (0) 26000876
info@oceanpacific-travel.ec
www.oceanpacific-travel.ec

Ocean Pacific Travel designs tour packages in Ecuador with its own operation in the Galapagos Islands.

They always take into consideration quality management or environment, biodiversity as well as safety and social responsibility.

certified



tour operator

Positiv Turismo

Quito

+593 (0) 2543892
info@positivturismo.com
www.positivturismo.co

Positiv Turismo organizes private and group trips in the four regions of Ecuador. We offer tours to Galapagos, Island Hopping, diving, tours to the jungle, the coast and city tours as well as mountaineering, hiking, day trips and car rentals.

certified



tour operator

Pro&Travel

Cuenca

+593 (0) 4103855
info@proytravel.com
www.proytravel.com

Pro&Travel is an agency and operator of tourism that realizes programs in all regions of Ecuador, based on touristic and spiritual experience, integrating cultural and ancestral rituals. We realize our offers in collaboration with hotels and tourist services providing a holistic range of from affordable to luxury tourism.

certified



tour operator

Pure! Ecuador

Quito

+593 (0) 25123358
info@pure-ecuador.com
www.pure-ecuador.com

Pure! Ecuador is a tour operator focused on delivering quality services to the B2B market. Our programs are tailor-made proposals of sustainable experiences that bring the traveler closer into contact with the culture and nature of the country.

certified



tour operator

Sabina Tour

Mindo

+593 (0) 986594965
info@mindosabinatour.com
www.mindosabinatour.com

SabinaTour provides special tours in the cloud forest of Mindo, Ecuador, South America that educate, inspire and promote local as well as global conservation of the world's most precious natural environments.

certified



tour operator

South Land Touring Ecuador

Cuenca

+593 (0) 72833126
sales@sltecuador.com
www.sltecuador.com

SLT-Ecuador, since 2006, provides an enhanced Ecuador and Galapagos experience for world travelers. The only tour operator with own offices in Cuenca and Quito to provide total backup to our clients. Tailored tours according to our customers' specific requirements.

certified



tour operator

Summer Vacations

Guayaquil

+593 (0) 42591360
gerencia@summervacations.com.ec
www.summervacations.com.ec

Summer Vacations is a tour operator based in Ecuador, offering wonderful places on beaches or tours in the Andes mountain region, biodiversity in the Amazon as well as adventure of the enchanted Galapagos Islands according to your needs.

certified



tour operator

SURTREK - South American Travel Experiences

Quito

+593 (0) 22500660
ligia@surtrek.net
www.surtrek-adventures.com

For 25 years, Surtrek has provided quality personalized services to travel agencies as well as tour operators around the world. We have a strong commitment to exceptional service and we also pride ourselves on our attention to detail, which combine to make every trip a unique experience. Our services are provided all across South America, including Ecuador and its Galapagos Islands.

certified



tour operator
Tecnoviajes

Guayaquil

+593 (0) 42630700
info@ltnecuador.com
www.ltnecuador.travel

Our motivated team of travel and tourism experts at Ltn Tecnoviajes in Ecuador works around the clock and even on the weekends to provide the best travel offers to our customers whenever they need it. Adjusted to the necessities of our clients, we offer the best travel deals from ecotourism in natural paradises to city trips and cruises up to adventure holidays.

certified



tour operator
Team Adventure

Baños

+593 (0) 984986245
info@teamecuador.com
www.teamecuador.com

Team Adventure is a tour operator in Ecuador who offers adventure sports with safety and responsibility to guarantee the highest satisfaction of their clients. That is the reason why they have first quality equipment and certifications for each activity.

Check



tour operator
*Imagine Ecuador
Adventure Travel*

Baños

+593 (0) 32743472
imagineecuador@gmail.com
www.imagineecuador.com

Imagine Ecuador is an Ecuadorian eco-tour operator with a German management. They are specialized in outdoor adventures like whitewater rafting, kayaking school and courses, canyoning, rock climbing and many more activities. Imagine Ecuador also provides Galapagos tours and cruises, island hopping and honeymoon trips and family vacations for individual travelers or groups according to your special needs.

Check



restaurant
Restaurante El Cedro

Baños

+593 (0) 32741501
info@restaurantcedro.com
www.restaurantcedro.com

The local restaurant El Cedro offers delicious national and international cuisine as well as the organization of any kind of social events.

Check



accommodation
Casa Divina Lodge

Mindo

+593 (0) 986594965
info@mindocasadivina.com
www.mindocasadivina.com

Situated just outside of the town of Mindo, Casa Divina Lodge offers elegant, environmentally conscious accommodations that are nestled in the midst of the Ecuadorian cloud forest. Hand crafted, individual wood cabins provide spacious and private or family friendly comfort for all adventure seeking travelers.

certified



accommodation
Hostal Macaw

Guayaquil

+593 (0) 42296799
info@hostalmacaw.com
reservas@hostalmacaw.com
www.hostalmacaw.com

Hostal MACAW has 13 rooms and is a family managed hosting company that practices the principles of corporate social responsibility. We provide high quality hosting services and work as a good team to achieve always the maximum satisfaction of our customers, and to share the cultural and natural values of the region and of the country.

certified



accommodation

Hostería Dos Chorreras

Cuenca

+593 (0) 74215430
jibanez@hosteriodoschorreras.com
www.hosteriodoschorreras.com

Hostería Dos Chorreras offers in its first category facilities rooms with jacuzzi and fireplace, typical cuisine with our live cooking show, lounges for events, horses, bicycles, canoes, sport fishing, our indigenous village.

certified



accommodation

Hostería El Carmelo

Mindo

+593 (0) 22170351
hcarmelo@mindo.com.ec
www.mindo.com.ec

Carmelo de Mindo is a natural inn located in the Valley of Mindo. Here you can take walks along our trails, and you can enjoy our facilities Pools, Turkish bath, hydromassages El Carmelo offers lodging in cabins and our famous houses in the trees with hydromassage.

Check



el encanto
resort . mitad del mundo

accommodation

Hostería El Encanto

Mindo

+593 (0) 999564254

info@elencantoresort.com.ec
www.elencantoresort.com.ec

Just 100 kilometers from Quito is our resort, nestled amidst a natural forest of 140 hectares. A unique biodiversity, which truly impresses tourists by the amount of animal and plant species, in a pure as well as scenic environment of rivers and waterfalls of crystalline water inspires our guests while they enjoy the excellent services in the resort.

certified



accommodation

Hostería La Andaluza

Riobamba

+593 (0) 32333000
welcome@hosteriaandaluza.com
www.hosteriaandaluza.com

Located in the Ecuadorian Andes, at the foot of the majestic snow-capped volcano Chimborazo. The over 200 year old, historic hacienda house offers luxury rooms, national and international gastronomy with a personalized service, and in direct contact with Ecuadorian nature, history and culture.

certified



accommodation

Hostería Pantaví

Ibarra

+593 (0) 22340601
info@hosteriaspantavi.com
www.hosteriaspantavi.com

Hosteria Pantavi is place of peace, beauty and art with spacious suites. Some of them have a Jacuzzi or open fire place. Our rooms are uniquely designed and decorated, they are simple but very modern. Hosteria and Spa Pantavi is the ideal place to have a relaxed weekend away from the city stress.

certified



accommodation

Hostería Santa Bárbara

Cuenca

+593 (0) 72846512
info@santabarbarahosteria.com.ec
www.santabarbarahosteria.com.ec

Hostería Santa Bárbara is an integral tourism company with a range of services. They offer a lot of different and unique experiences. We offer a personalized service that seeks to exceed the expectations of the client, through the warmth and experience that all of its collaborators have. We combine values such as discipline, loyalty, respect, fellowship, teamwork with principles of corporate social responsibility.

certified



accommodation

Hotel Cabañas de Pino

Mindo

+593 (0) 983481368
mindolodge@hotmail.com
www.turistasecuador.com/accommodation/cabanas-de-pino

We are a united and hardworking family, committed to tourism projects, the environment and Mindo Destination. Our hotel preserves the typical house structure of the area.

Check



accommodation
Hotel El Quijote

Cuenca
+593 (0) 2843197
info@hotelquijote.com
www.hotelquijote.com

Hotel El Quijote located in Hermano Miguel 9-68 in Gran Colombia, has 30 standard rooms and ten superior rooms, all with private bathroom, telephone, cable TV as well as free WIFI. We also have an own restaurant as well as conference rooms. With our beautiful and comfortable ambiance and the three sunny patios we offer a memorable stay for our guests.

certified



accommodation
Hotel Mansión Alcázar

Cuenca
+593 (0) 72823918
info@mansionalcazar.com
www.mansionalcazar.com

Mansion Alcázar has 19 elegant suites and finely decorated and modernly equipped bedrooms. Its Restaurant Casa Alonso will delight you with high Ecuadorian and international gastronomy and in Le Bar the best selection of wines and liquors are served.

certified



accommodation
Hotel Mar Azul

Manta
+593 (0) 52629455
ventas@marazulhotel.com.ec
www.marazulhotel.com.ec

The Mar Azul Hotel is located in one of the largest developmental and economical areas in the city of Manta. It proudly offers its array of services, which includes 29 comfortable and modern rooms, pool, parking, and a restaurant.

certified



accommodation
Hotel Montecarlo

Ibarra
+593 (0) 62958182
montecarlohotel@gmail.com
www.hotelmontecarloibarra.ec

Hotel Montecarlo is a family-run hotel with 35 rooms, located very close to the center of Ibarra. Service and cleanliness are our main ingredient to make your stay enjoyable. In addition we have our restaurant with breakfast, lunch and dinner.

Check



accommodation
Hotel Río Amazonas

Quito
+593 (0) 22556666
www.hotelrioamazonas.com

The Hotel Río Amazonas is situated in the district La Mariscal in Quito, the beautiful capital of Ecuador. They offer hospitality, comfort as well as high quality services in a modern and luxury ambiance. Its own restaurant La Canoa combines tradition with modernity in an exceptional way.

certified



accommodation
Hotel Sebastian Quito

Quito
+593 (0) 22222400
ventas2@hotelsebastian.com
reservaciones@hotelsebastian.com
www.hotelsebastian.com

The Hotel Sebastian, with its privileged location in the heart of Quito, eight minutes from the historical center and close to the gastronomic and financial hot spots, is an obligatory stop before connecting with the Galapagos Islands.

certified



accommodation
Hotel Valgus

Cuenca
+593 (0) 72818651
reservas@hotelvalgus.com
www.hotelvalgus.com

Valgus Hotel & Suites is a certified business which has the vision of a sustainable development and is located in Cuenca, the third largest city in Ecuador, also named as the Atenas, which was declared World Heritage Site by UNESCO at 1999. We have the best location in the city, great prices and comfortable rooms.

certified

Zahir 360

HOTEL

accommodation
Hotel Zahir 360

Cuenca

+593 (0) 74105000
info@hotelzahir360.com
www.hotelzahir360.com

The Hotel Zahir 360 is located on the modern part of the city Cuenca just a few meters from the colonial district. With a breathtaking view over the main cathedral and the traditional barranco along the local Tomebamba river, we offer a wonderful stay in style and comfort with a unique high-class restaurant.

certified



Medina del Lago
San Pablo - Ecuador

accommodation
Medina del Lago

Ibarra

+593 (0) 63017243
ventas@medinadelago.com
www.medinadelago.com

Medina del Lago is a five star hotel that opened its doors on April 2016 offering a new concept of hospitality with an extension of luxury as well as comfort. The hotel is surrounded by spectacular landscapes and is located in the most visited area for tourism in Ecuador in the province of Imbabura.

certified



accommodation
Napo Cultural Center

Fogo

+593 (0) 993575272
info@napoculturalcenter.com
www.napoculturalcenter.com

Napo Cultural Center is a community tourism project and is managed and operated entirely by the "Añangus", an Amazonian ancestral indigenous culture. Yasuni means "sacred land" and symbolizes the abundance of life on earth. The region is known as the most biodiverse ecosystem on the planet. The lodge is built on the basis of Kichwa architecture and has rigorous sustainable as well as environmentally friendly standards.

certified



accommodation
Napo Wildlife Center

Quito

+593 (0) 26005893
info@napowildlifecenter.com
www.napowildlifecenter.com

Located in the midst of the heart of the Yasuni National Park, one of the most biodiverse ecosystems on the planet, the Napo Wildlife Center provides its visitors with great opportunities to explore the hidden treasures of the Amazon Rainforest. It is one of Ecuador's most luxurious ecolodges that offers various different activities for nature lovers to experience the flora and fauna of the area.

certified



accommodation
Sachatamia Lodge

Mindo

+593 (0) 23615476
sachatamia@gmail.com
www.sachatamia.com

Sachatamia is an important private ecological reserve of more than three

hundred hectares of native forest. The hacienda house built entirely of wood was adequate to turn it into a cozy and elegant rustic refuge able to offer you maximum comfort while enjoying a gourmet gastronomy in full communion with the natural environment.

certified



accommodation
Sangay Spa Hotel

Baños

+593 (0) 32740490
info@sangayspahotel.com
www.sangayspahotel.com

Sangay Spa Hotel located in Baños in front of the hot springs offers 66 rooms, swimming pool, sauna, steam bath, jacuzzi and spa with "baños de cajón", tennis courts, squash or gym, ping pong and billiards. Restaurant, bar & grill and rooms for events.

certified



accommodation
Sisakuna Lodge

Mindo

+593 (0) 22170343
sisakuna.lodge@gmail.com
www.sisakunalodge.com

At Sisakuna Lodge, every detail of its construction has been created to harmonize with the aesthetics and landscaping of its surroundings, to offer our guests a pleasant, cordial and also responsible stay in a cozy environment surrounded by nature.

certified

accommodation

Sonesta Hotel Guayaquil

Guayaquil

+593 (0) 42595900
reservas@sonestaguayaquil.com
www.sonestaguayaquil.com

The five star Sonesta Hotel Guayaquil is situated close to the airport José Joaquín de Olmedo. It is perfect for holding events as well as for business travelers or as a weekend hideaway for couples and also families. Modern and well connected, the hotel is only a few meters away from La Gran Manzana, the newly built and most spacious commercial area in Guayaquil, Ecuador.

certified



accommodation

Tambopaxi

Latacunga

+593 (0) 26000365
tambopaxi@tambopaxi.com
reservas@tambopaxi.com
www.tambopaxi.com

Tambopaxi is the only eco-tourist complex and also acclimatization center located within the Cotopaxi National Park. It enjoys a spectacular landscape of the Andean páramo with its flora and fauna, as well as the greater volcanic zone of Ecuador.

certified



accommodation

Tierra de Volcán

Quito

+593 (0) 22041520
operaciones@tierradelvolcan.com
info@tierradelvolcan.com
www.tierradelvolcan.comTierra

Tierra del Volcán is an inbound tour operator in Quito that specializes in ecotourism, adventure travel in the Cotopaxi Area on the Central Andes of Ecuador since 1999. We consider ourselves ecologists doing tourism, offering many activities as mountain biking, horse back riding or trekking.

certified



accommodation

Hotel La Floresta

Baños

+593 (0) 32741824
info@laflorestahotel.com
www.laflorestahotel.com

The Hotel La Floresta was established in 1992 by the Burgos Freire family. It is a quiet and also familiar place at the foot of the mountains, where you can enjoy a stay with nature and traditional architecture.

Check



accommodation

Hostal y Spa Casa Real

Baños

+593 (0) 999836012
info@hostalcasareal.com
www.hostalcasareal.com

Hostal & Spa Casa Real is situated in Baños in the region of Tungurahua. The hotel is located on the edge of town and offer a quiet and relaxing environment which is both close to destinations in nature like hot springs and beautiful hiking paths as well as

destinations in the city with appealing shopping opportunities.

Check

accommodation

Hostería La Casa de Papá

Baños

+593 (0) 32741517
info@hosteriacasadepapa.com
www.hosteriacasadepapa.com

Casa De Papá offers an outdoor pool and is set in Baños in the Tungurahua Region, one kilometre from Baños' main park. The hotel has a children's playground and wonderful views of the mountains.

Check



accommodation

Hostería Miramelindo

Baños

+593 (0) 995873307
info@miramelindo.com.ec
www.miramelindo.com

A heated swimming pool as well as spa facilities can be enjoyed in a lush natural environment 15 kilometres from Baños bus terminal away. Spa Hosteria Miramelindo is 150 m from Pailon Devil Cascade and a 20-minute drive from Tungurahua volcano or Llanganates, Sangay national parks.

Check



accommodation

Hostería Monteselva

Baños

+593 (0) 32740566
monteselvecuador@gmail.com
www.monteselva.com

An outdoor swimming pool or a hot tub with thermal waters and sauna facilities can be enjoyed in a privileged natural setting in Monte Selva Hotel. Tungurahua Volcano is 5 km away.
Check



La Villa del Peñón
Hotel & Spa

accommodation

Hotel Spa La Villa del Peñón

Baños

+593 (0) 32743370
lavilladelpeñon@gmail.com
www.lavilladelpeñon.com

La Villa del Peñón has a high standard of personalized services in a cozy family atmosphere. The hotel is located in a really residential neighborhood with low level of vehicular traffic, which guarantees your rest, after enjoying all the tourist attractions.
Check

LUNA RUNTUN

accommodation

Hotel Spa Luna Runtun

Baños

+593 (0) 32740882
info@lunaruntun.com
www.lunaruntun.com

Luna Runtun, Adventure SPA is a romantic hotel for couples or families as well as friends. The setting is unique, surrounded by mountains, 70 waterfalls and thermal water. Enjoy various adventure activities like rafting, canyoning, biking and horse riding.
Check

Mexico



tour operator

Sat Mexico Business Travel

Mexico City

+52 (0) 5536897600
info@satmexico.com
www.satmexico.net

SAT Mexico tour operator is where your Mexican adventure starts! We are a group of travel enthusiasts who truly know and care about Mexico. Let our local travel experts guide you through this fascinating country. Based on our own travel experience, we are offering Touring Holidays, Daily Excursions, transportation and tailor made itineraries in Mexico.
Check

Nicaragua



tour operator

ORO Travel

Granada

+505 (0) 25524568
information@orotravel.com
www.orotravel.com

ORO Travel is a tour operator located in Nicaragua. One can book different types of tours and travels including hotels or flights and transfers in order to experience a land full of culture and traditions, rich biodiversity and active volcanoes.
Check

Peru



tour operator

Andean Origins

Cusco

+51 (0) 84221821
info@andeanorigins.com
www.andeanorigins.com

Andean Origins is a Peruvian tour operator that is specialized for decades in tailor-made cultural experiences (also including native community life), adventure or trekking and nature inspired tourism. We design the ideal tour our passengers are looking for (as individuals and also groups) to experience the many wonders we have to offer in our country.
Check



tour operator

Arawi Peru Expeditions

Lima

+51 (0) 16749371
info@arawiperu.com
www.arawiperu.com

Arawi Peru Expeditions offers hiking trails around Peru for small as well as medium-sized groups of customers who are looking forward to actively experience the true local culture. The Lake Titicaca, Machu Pichu and Cusco are just a few examples to mention, including the possibility of choosing home-stays as accommodation.
Check



SETOURS

HANDCRAFTED JOURNEYS

tour operator

Setours

Lima

+51 (0) 12024620

setours@setours.com

www.setours.com

Setours-Handcrafted Journeys offers tours in Peru, Bolivia, Chile and Ecuador, such as Machu Picchu, Cusco, the Amazon Rainforest or the Titicaca Lake. It is a family owned business offering personal service, first-hand knowlegde and hand-picked accommodations.

Check

AFRICA

Cape Verde



tour operator

Aventura Incoming Agency

Mindelo

+238 (0) 2316609

info@aventura-turismo.com

www.aventura-turismo.com

Aventura.Lda is an incoming agency on the Capeverdean islands that offers special individual tours and group tours to all the islands of the archipelago.

Check



tour operator

vista verde tours

Fogo

+238 (0) 9930788

office@vista-verde.com

www.vista-verde.com

vista verde tours in Fogo operates as an incoming agency and specialist on sustainable holidays to the Cape Verde Islands. Day trips, group tours to every island as well as an eleven-day long sailing trip are part of their interesting range.

Check

Ethiopia



tour operator

Kompas Ethopia Tour

Addis Ababa

+251 (0) 911688007

samuel.tefera@kompasethiopiatur.com

www.kompasethiopiatur.com

Kompas Ethiopia is a tour operator from Ethiopia offering several round trips through the country which aim to show the wonderful landscape and sights of Ethiopia.

Check

Namibia



tour operator

Pack Safari

Windhoek

+264 (0) 61275800

info@packsafari.com

www.packsafari.com

Pack Safari is a consulting office specialized on South Africa. Programs

for individual travelers and guided round trips to Namibia, Botswana, the Okavangodelta, Zimbabwe, to the Victoria Falls and the Cape Province South Africa can be booked.

Check

Uganda



tour operator

Matoke Tours

Kampala

+256 (0) 312202907

info@matoketours.com

www.matoketours.com

Matoke Tours was first established in the Netherlands and has been specializing in all trips to Uganda, Rwanda, Kenya, Tanzania, DR Congo and also Madagascar. They are now recognized as East Africa's leading tour operator, especially thanks to their professionalism and dedication to providing customized, private and group tours. They are voted in the top 3 of Uganda's most sustainable tour operators and known for their fast and personal service.

Check

ASIA

Armenia



tour operator

Nueva Vista

Yerevan

+374 (0) 10541463
info@nuevavista.am
www.exploreamenia.net

Nueva Vista is an incoming tour operator and destination management company in Armenia offering tours with themes such as "Cultural and Heritage", "Active and Adventure", "Religious and Spiritual" and "MICE and Specials".

Check

Cambodia



tour operator
Travel Loops

Siem Reap
+855 (0) 97776977
inquiry@travelloops.com
www.travelloops.com

The Travel Loops Group Co.Ltd is specialized in custom tours from individual travelers to larger groups leading to Cambodia, Vietnam, Laos, Myanmar and also Thailand. Thematic and adventure tours, cycling trips, community involvement programs as well as school and university trips are bookable.

Check

China



tour operator
China Peace International Tourism

Beijing
+86 (0) 1065007810
fanlin@peacetours.cn
www.beijingmice.com

China Peace Travel is an international travel service provider conducting international inbound travel and domestic travel or outbound travel.

Whether for business or for pleasure- all tours are thoroughly prepared from the Beijing Head Office.

Check

Georgia



Colour Tour Georgia

Tbilisi
+995 (0) 322920520
info@colourtourgeorgia.com
www.colourtourgeorgia.com

The company Colour Tour Georgia from Tbilisi offers cultural tours, hiking and ski holidays in Georgia. Wine tours and bike trips can be booked as well.

Check



tour operator
Georgia Insight

Tbilisi
+995 (0) 322295532
info@georgia-insight.eu
www.georgia-insight.eu

The company GEORGIA INSIGHT is a German speaking tour operator in Georgia with a focus on cultural and hiking journeys for groups and individuals. In addition special deals for creative minds, alpinists and day trippers are bookable.

Check



tour operator
Visit Georgia

Tbilisi

+995 (0) 322922246
vg@visitgeorgia.ge
www.visitgeorgia.ge

The tourist agency Visit Georgia offers different tours with themes and activities such as: culture, adventure, trekking and climbing, horse riding, bike, bird watching and many more. Organizing conferences, conventions and symposiums in the area is also part of the portfolio.

Check

India



tour operator
dnata India

Uttar Pradesh
+ 91 (0) 1206763500
tours@dnata.com
www.dnatatravel.in

Dnata India is India's Destination Management Company and part of world leading travel service group dnata. We offer travel arrangements with a high level of service. We have professional and experienced staff, drivers, guides and modern fleet of luxury vehicles. Besides India, we also operate tours to Nepal, Bhutan, Sri Lanka & Maldives.

Check



tour operator
Indo Asia Tours

Gurgaon (Haryana)
+91 (0) 1244534500
info@indoasiatours.com
www.indoasia-tours.com

The company Indo Asia Tours is a destination management company of India and provider of travel services in the Indian sub-continent. Travel services in India, Nepal and Bhutan, Tibet and Sri Lanka are offered for customers who wish to explore the history and cultural diversities.

Check



tour operator
Sita

Gurgaon (Haryana)

+91 (0) 1244703400
info@sita.in
www.sita.in

Sita operates as an independent brand under the Kuoni Destination Management India offering services for travelers to India, Nepal, Bhutan and Sri Lanka. The offers range from classic tours to adventure trips. Lots of information about each region is presented on the homepage.

Check



accommodation

Nattika Beach Ayurveda Resort

Thrissur (Kerala)

+91 (0) 4872396770
reservation@thenattikabeach.com
www.thenattikabeach.com

The luxury Ayurveda Resort is located on the shores of the Nattika Beach, Thrissur in South India. One can opt for a traditional Ayurveda treatment or Yoga-classes.

Check

Mongolia



tour operator
*Active & Adventure
Tours Mongolia*
Ulaanbaatar

+976 (0) 11354662
info@tourmongolia.com
www.tourmongolia.com

Tour Mongolia is a Mongolian tour operator offering different tours all over Mongolia. Holidays by bike or horse are offered as well as trips on the back of a camel or by dog sled.

Check

Sri Lanka



tour operator

Adhvan Tours

Colombo

+94 (0) 11219992021
info@adhvantours.com
www.adhvantours.com

Adhvan Tours in Sri Lanka is a specialist destination management company who represents tour operators from Europe and Asia who have a presence in Sri Lanka. Adhvan Tours offer their clients a unique holiday experience with their truly personalized service, excursions and transport services.

Check



tour operator

Walkers Tours

Colombo

+94 (0) 112306306
info@walkerstours.com
www.walkerstours.com

With over 46 years of experience, Walkers Tours is a Sri Lankan owned and operated company that assists visitors discover the beautiful island of Sri Lanka, whether they are solo travelers, a couple on holiday or on honeymoon, just a group of friends or convention delegates.

Check



accommodation

*Singharaja Garden
ECO-Lodge*

Pelawatta

+94 (0) 345621374
contact@singharaja-garden.com
www.singharaja-garden.com

The Singharaja Garden ECO-Lodge offers the great possibility to spend the holidays in between gardens, organic agriculture and lovely nature on about 30.000m². The program comprises jungle tours and kayak, or mountain bike trips as well as Ayurveda treatments and Yoga.

Check

Vietnam



tour operator

Handspan Travel Indochina

Ha Noi

+84 (0) 439262828
info@handspan.com
www.handspan.com

Handspan offers small group tours throughout Vietnam, Laos, Cambodia and Myanmar as well as different travel services including bookings of hotels, airlines and rail tickets. Furthermore private tours which can focus on nature-based activities, village homestays and educational themes or volunteer opportunities.

Check

